



UroChartEHR®

Welcome to the Yakima Urology Associates UrochartEHR Patient Portal

At Yakima Urology Associates, we are dedicated to excellent patient care and ease of access, with this in mind we would like to introduce you the Yakima Urology UrochartEHR Patient portal. Our goal is to provide our patients with another option for communicating with our office.

Patient Portal is an easy and convenient way for you to contact our office at any time.

How to get started:

The first step is to pull up our website at www.yua.com and click on Patient Portal. This link will bring you to the login screen.

The portal requires you to have a unique user ID and password. When you provide our office with your email address, our receptionist will provide you with a temporary password. Upon your first login to the portal, you will be prompted to change your password and set up your security questions to protect your privacy.

Temporary Password: _____ > All Lowercase

Send us a General Message:

Patients can send general messages to the office including questions, problems and/or concerns. Such as:

- ☆ Questions about services provided at our clinic
- ☆ Requests for call back regarding your patient statement.

Request a Refill:

Patients contacting the office regarding a medication refill are asked to provide the following:

- ☆ Pharmacy Name, Location and Name of Medication
- ☆ Name of Medication

Request an Appointment:

Patients requesting an appointment should include the following in their appointment request:

- ☆ Type of appointment requested
- ☆ Preferred date and time
- ☆ Symptoms being experienced by the patient.

*****IMPORTANT MESSAGE*****

Messages and requests sent to your doctor's office are NOT monitored 24/7.

If you are experiencing a medical emergency, you should call 911 immediately.